

# PERFORMANCE WARRANTY

## 1. WARRANTY COVERAGE:

This performance warranty covers the LUXNUR Street Light ("the Product") with respect to luminance, illuminance, and lumen maintenance, as detailed herein.

## 2. TESTING FREQUENCY:

Luminance and illuminance tests will be conducted every six (6) months during the defect liability period.

## 3. TESTING OBJECTIVE:

The primary objectives of the testing procedures are:

- To ensure the performance of the installed Product conforms to its designed requirements.
- To validate and monitor the lumen maintenance of the luminaire.

## 4. LUMEN MAINTENANCE STANDARD:

The Product is expected to exhibit a lumen maintenance in accordance with industry standards. Any significant deviation from the standard, especially if it impacts the operational efficiency or safety of the lighting system, may be indicative of a defect or failure in the Product.

## 5. REMEDIES:

In the event that the Product fails to meet the designed requirements or exhibits substandard lumen maintenance during the defect liability period, corrective actions will be initiated as per the terms of the purchase or installation agreement.

## 6. TERMS AND CONDITIONS:

This performance warranty is subject to terms and conditions specified in the main warranty document or the purchase agreement. Any disputes arising from this warranty shall be resolved as per the clauses stated in the main agreement.

## 7. CONTACT INFORMATION:

For any concerns or to schedule testing, please contact Get One Sdn. Bhd at [sales@getone.com.my](mailto:sales@getone.com.my)